

INVESTOR GRIEVANCE POLICY

It is essential that grievances of the clients are given due importance and quick action is taken to resolve the same. To provide efficient and enhanced services to the client, QED Capital PMS, has a mechanism in place to address the grievances of its clients relating to any service / trade related issues made directly or through the Exchange(s)/ other authorities including settlement.

In the event of disputes, differences, claims and questions whatsoever arising from (i) the Agreement between the Client and the Portfolio Manager and (ii) the services to be rendered by the Portfolio Manager (iii) Reporting that the Portfolio Manager has agreed to provide, then the Client shall write by email to our Compliance Officer, Meenakshi Jain (meenakshi.jain@qedcap.com).

In the event the investor is not satisfied with the response provided by the Compliance Officer, he/she may approach SEBI to address complaints against the Portfolio Managers, registered with it. The complaint may be lodged through the SEBI SCORES platform at www.scores.gov.in

After exhausting all aforementioned options for resolution, if the client is not satisfied, they can initiate dispute resolution through the Online Dispute Resolution Portal (ODR) at <https://smartodr.in/login>.

Link to the ODR circular

<https://drive.google.com/file/d/1rzmo53rFKPiY82jUGjYSf-OD237Bq8X9/view?usp=drive>

For QED CAPITAL ADVISORS LLP



RAHUL MUKHERJEE
PRINCIPAL OFFICER

